



Katie M. Brown
Counsel

Duke Energy
40 W. Broad Street
Suite 609
Greenville, SC 29601

O: 864-370-5296
F: 864-370-5027

Katie.Brown2@duke-energy.com

February 25, 2022

VIA ELECTRONIC FILING

The Honorable Jocelyn G. Boyd
Chief Clerk/Executive Director
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, SC 29210

**Re: Public Service Commission Review of South Carolina Code of Regulations
Chapter 103 Pursuant to S.C. Code Ann. Section 1-23-120(J)
Docket Number: 2020-247-A**

Comments on Notice of Filing and Public Hearings Template

Dear Ms. Boyd:

On January 24, 2022, Commission Staff issued a Notice scheduling a follow-up workshop to discuss Commission notices included in customer bill inserts for Wednesday, March 2, 2022 at 10:00 a.m. In addition to scheduling the follow-up workshop, the January 24 Notice also requested written comments be filed by Friday, February 25, 2022. Duke Energy Carolinas, LLC and Duke Energy Progress, LLC (collectively, the “Companies”) intend to participate in the workshop scheduled for March 2, 2022, and are writing to provide their input on the template of the Notice of Filing and Public Hearings (the “Notice Template”) that was attached to the January 24 Notice.

The Companies have reviewed the Notice Template and appreciate the efforts the Commission has taken to ensure customers are easily able to understand the proceedings that take place before the Commission and the options that are available to customers to participate in Commission proceedings. The Companies do, however, reiterate their concerns expressed in their letter filed with the Commission on August 17, 2021 related to the header titled “What is [Insert Co. Name] asking the Commission to approve?” The Companies feel this language is substantially similar to the previous header that read “WHAT DOES ABC ELECTRIC COMPANY WANT?” and could be misleading to customers as there are many filings before the Commission that are not discretionary to the Companies and that the Companies are required to make, such as the annual fuel proceedings mandated by S.C. Code Ann. § 58-27-865. Below, the Companies suggest alternative headers that could replace the one currently in the Notice Template and would still convey useful and understandable information to customers.

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- What is this docket about?
- What is the Commission considering in this docket?
- What are the key components of the proposal filed by [Insert Co. Name], including any proposed rate changes?

Additionally, the Companies have reviewed the comments filed by Lockhart Power Company on February 24, 2022 and agree with Lockhart's recommendation that bill inserts should be limited to two pages or less. Not only will this keep costs down for the Companies and their customers, but the Companies believe it will also make customers more likely to read the bill inserts that are provided.

Again, the Companies believe it would benefit utilities, the Commission, potential intervenors, and customers to revise the language of the Notice Template to better reflect the wide range of issues that could be litigated in a docket and make clear that dockets are not always established in response to a Company's request. Additionally, limiting bill inserts to a length of two pages or less will benefit customers by keeping costs low and making it more likely that customers will read the document.

By copy of this letter, I am serving all parties of record via electronic mail.

Sincerely,



Katie M. Brown

cc: Parties of record